Dear NSC First Aid, CPR, & AED Instructor,

The following steps will assist in keeping your instructor credentials updated as a NSC/CRSC First Aid, CPR, AED Instructor.

1. If you need to view or find your credentials, you can look up your instructor ID here on NSC’s instructor lookup page: https://www.nsc.org/instructor-lookup
   If you have an issue with your ID, please send the concern to: Fa8@nsc.org

2. Do you need to renew your credentials? Here is the link to NSC’s renewal page: https://www.nsc.org/instructor-renewals/search
   Be sure to use the email address you originally used to log on.

3. NSC has updated the FACPR materials to an 8th edition. You will have to transition to the new materials by purchasing a new instructor kit, then reviewing about an hour-long video on the new updates.
   Here is the link to begin the transition: https://www.nsc.org/fa21/instructor
   If you have any technical difficulties, please send this concern to: firstaidtech@nsc.org or call NSC Customer Service at 1-800-621-7619.

4. How to place an order for materials:
   - Please call the office at 1-800-298-4770 x2008 or email jess@chesapeakeasc.org.
   - Provide these details:
     - Member ID number
     - Quantity of specific items, workbooks, etc.
     - Shipping address
     - Payment
   - Orders will be processed and mailed out or available for pickup on Wednesdays and Thursdays
   - You will have 5 business days after the order is placed to pick up or it will be restocked.

Thank you for taking your time to follow these steps in order to continue to provide lifesaving training to your community.

June 2022